

## **Stormy Skies: Airlines in Crisis**

Paul Clark



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As the airline industry struggles to extricate itself from its latest crisis, the time has come to examine the fundamentals of airline business strategy in a more innovative way and find answers to the questions, "What went wrong?" and "Why didn't we see it coming?". Stormy Skies captures the key issues that determine a viable airline industry in an increasingly globalised world and calls for more radical business thinking to ensure that mistakes are avoided in future. It looks at the airline business through the eyes of both the airlines themselves and also their customers, drawing upon the experience and views of industry personalities.



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